

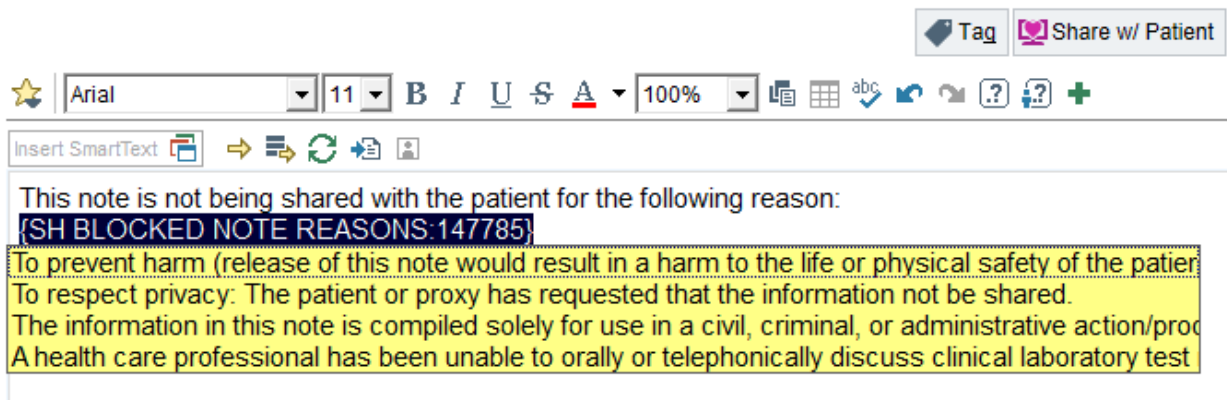
Open Notes and Results Release (Information Blocking)

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What to do if you choose to block a note from being viewable to a patient through the MHO portal:

On Oct. 29, 2020, there will be changes to how our notes and results are shared with the patient through the MHO portal. Because of a federal mandate, all of our notes and results that are completed after Oct. 29 will be shared immediately once the note is signed or when the results are final. There are some automatic exceptions where this information will be blocked, like the results protected by California privacy laws (HIV antibody tests, positive hepatitis antigen tests, positive drug monitoring tests, and all pathology results). There are also allowable exceptions where we can selectively block notes and results from the patient to view through the MHO portal. If you choose to not share the information in your note with the patient, you would un-select the "Share w/Patient" button on the top right part of the note (it will be grey if it's un-selected) and then put in a new Smartlink called .MYNOTESHIDE, which will allow you to select the reason for your action so you can remember it in the future. A screenshot is below and you can visit this [Open Notes and Results Release Resource Page](#) for answers to your questions and more tools.

My Note



The screenshot shows a note editor interface. At the top right, there are two buttons: "Tag" and "Share w/ Patient". Below these is a rich text editor toolbar with options for font (Arial), size (11), bold (B), italic (I), underline (U), strikethrough (ABC), text color (A), and zoom (100%). Below the toolbar is a text area containing the following text:

This note is not being shared with the patient for the following reason:
{SH BLOCKED NOTE REASONS:147785}
To prevent harm (release of this note would result in a harm to the life or physical safety of the patient)
To respect privacy: The patient or proxy has requested that the information not be shared.
The information in this note is compiled solely for use in a civil, criminal, or administrative action/procedure.
A health care professional has been unable to orally or telephonically discuss clinical laboratory test results with the patient.

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